

Papworth Trust is taking part in RADAR's Tipping Point Project

'Tipping Point' means the point at which an organisation succeeds in achieving a central role for disabled people using their services and involving them in decisions and developments.

User involvement ensures people using services help to shape the services they receive. It is about making sure that people have a say, are listened to and contribute their experience and expertise in order to make real and sustainable changes.

We know that good user involvement respects difference and diversity and seeks to be as inclusive as possible. Also that meaningful user involvement takes time and effort to develop and needs constant monitoring and improvement to meet the changing needs of the people the organisation is working with.

By being involved in the Tipping Point Project we aim to improve the way we involve people in how we plan for the future and improve our services. We want to achieve meaningful involvement and ensure we develop with service users at the centre of everything we do.

If you would like to be involved in monitoring us and helping check we are involving people in the right way please contact us.



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Two years ago RADAR commissioned research into user involvement in disability organisations. Following the link to visit their website and the report <http://www.radar.org.uk/radarwebsite/tabid/129/default.aspx>